

Claims comments

Mr Teale

"I am writing this to thank you for dealing with my recent claim completely effortlessly and efficiently. I had been looking at moving our insurance to a much cheaper alternative but following this incident I am happy to pay the extra and stay with you for such wonderful service. Thank you once again."

Miss Chambers

"Thank you to Jordan Quick for all his help during the claim", she commented that he was "very helpful" and that she had received her replacement camera and telephone within 2 days of reporting the claim.

Mr McGoudy

Commented that the claims service has been "completely hassle free" and "it is nice to speak to humans".

Mrs Watkins

Wrote in to say "I would like to thank you for the service that you have provided over the 13+ years for both the properties we have owned. Thankfully, we only had one small claim with you and I have to say, the response we had from you was excellent!"

Mr Singh

Commented that although the claim was not eventually pursued, he was very happy with the service received and the claims team were very understanding during the process.

Ms Edwards

Commented "the service was excellent, particularly the ease of the claims service - I had no forms to fill in which meant I received a replacement in just days."

Mr Wyatt

Wrote in saying "Please pass on my grateful thanks to Sarah Howe and any other team members that have resolved my claim. Sarah has kept me well informed at every stage and has always contacted me with updates on the agreed dates. She has been friendly, polite and courteous, she is a pleasure to deal with. Again, I cannot state how grateful I am"

Mr Smith

Commented "I cannot thank you all enough for your very kind, prompt and courteous response to my claim"...."I cannot do any more than highly recommend you as a company for this exceptional service"

Mrs Chapman

Says, "I must say that you have given me wonderful service...fast, efficient & very professional"

Mr Wood

Comments, "I was delighted how smoothly my claim has been dealt with. It's been prompt and efficient, everyone has been polite and friendly and overall I'm very impressed and will recommend your company"

Mr Moore

Wrote in saying "I am writing in to thank all at Select & Protect for the help in resolving the claim. At what has been a very distressing time for all the family, your quick and courteous response has made the whole process easier to bear"

Miss Reaves

Commented "Many thanks for your help. We've never made an insurance claim before and were pleased to find that your service was excellent and all your staff extremely friendly and helpful"